## HALTON TRADING STANDARDS In 2018-19 we saved Halton residents

£32k

In the form of cash refunds, free repairs or replacements.

CONSUMER ADVICE SUPPORT INTERVENTION



£10K

Not handed over to doorstep criminals because we attended live incidents.

£104k

Saved for those who have been caught out by scams





£113k

Saved by warning iCAN members about scams and doorstep crime.

£3.2k

Saved by residents who have one of our call-blocking devices to stop scam calls

